



*What are
you waiting
for?*

Dear BBG Members,

British Airways announces special offers for all BBG members!!

Every time you book on us, you can avail a special fare on our World Traveller (Economy), World Traveller Plus (Premium Economy), Club World (Business) or First Cabins for travel from India to the UK. You can avail of the discounted fares on www.ba.com/bbgindiaoffer

Enjoy a free upgrade* for bookings made on BBG offer. (Valid for bookings made between 15th May2018 - 15th June 2018, outbound travel 30th Sep 2018).

Earn a cashback* of INR5000 on bookings made using Citi Debit/Credit card between 15th May2018 – 31st May2018 for outbound travel up to 31Dec2018.

*Terms and Conditions

- This offer is valid for BBG members and spouses only. British Airways reserve the right to cancel any bookings, without notice, which do not adhere to the above.
- Special fares valid for sale and outbound travel until 31 December 2018
- This is an online offer only.
- Valid on British Airways flights only from Delhi, Mumbai, Chennai, Bangalore and Hyderabad to UK.
- Offer cannot be combined with any other promotion/offer. The discount is upfront i.e. the member's credit or debit card will be debited the net discounted amount.
- Upgrade offer – These are limited in numbers (10) and will be actioned on first come first serve basis. These one cabin, one flight upgrades are subject to availability in the higher cabin at the time of checkin. Member to write to mamta.Yadav@ba.com with their booking details with a advance notice of minimum 10 clear working days.
- Once a upgrade message has been requested in the system – we will not be able to change this for another flight in case of date changes.

Citibank Cashback Terms and Conditions:

1. The offer is valid on a minimum transaction value of Rs 30,000.
2. The offer is valid for a cashback of Rs 5,000 per card.
3. Offer valid for bookings by 31 May 2018 and outbound travel until 31 December 2018.
4. Offer is valid only on the first eligible transaction per card during the Offer period.
5. The Offer is only valid on bookings made using Citi Credit and Debit cards issued in India.
6. This Offer is NOT applicable on Citi corporate credit cards.
7. Add-on cards will be treated as separate cards.
8. No deal code is required to avail the Offer.
9. Cash back shall be credited on or before 90 business days from the date of transaction on a best effort basis to all open and active card members' account only.
10. This Offer is also valid on EMI transactions on Citi credit card.
11. Citibank merchant EMI Terms and Conditions will be applicable on EMI transactions as mentioned at Citibank.
12. Please note that bookings made through any travel agent, including but not limited to any private travel agents, corporate travel agents, online travel agencies or their websites/IVR systems or through British Airways call center, airport ticketing and reservation office, hold bookings made on British Airways website or group and bulk bookings, will not be eligible for the cash back.
13. This Offer is brought to the Customers by Citibank.
14. The cashback under this Offer is not applicable on cancelled bookings.
15. All complaints, claims, disputes, concerns, issues, etc., regarding the cash back offer should be taken up directly with Citibank, and British Airways shall in no manner be responsible for the same. It is however, clarified that any complaints, claims, concerns, disputes, concerns, issues, etc., strictly with respect to the flight services should be taken up directly with British Airways and Citibank shall in no manner be responsible for the same.
16. Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, by a Customer, directly or indirectly, as a result of participating in the Offer, by the use or non-use of the products/services under the Offer.
17. Citibank and British Airways, reserve the right to extend or terminate this Offer without prior notice. Citibank and British Airways, also reserve the right to, at any time, without prior notice and from time to time, to add/alter/amend/modify/change or vary all or any of these Terms and Conditions or to replace wholly, or in part, this Offer by another offer, whether similar to this Offer or not, or to withdraw it altogether, without assigning any reasons therefore.
18. Not anything contained in these Terms and Conditions, nor the running of the Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.
19. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offer.
20. The Customer(s) shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses which a Citibank Credit/Debit Card Member/account holder claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the Offer or the acceptance, decline, non-receipt, suitability, quality or use or deployment of any products/services given.

21. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

22. The Terms and Conditions of the Offer shall be in addition to and not in substitution/derogation to the Rules and Regulations governing the use of the Citibank Credit/Debit Card and/or the Citibank website.

23. Citibank and British Airways, reserve the right to extend or terminate the Offer without any prior notice.

24. All of Citibank's actions shall be on a best-efforts basis only.

25. This Offer cannot be clubbed with any other offer of Citibank and/or British Airways and also cannot be assigned/ transferred to any other person/ customer.

26. Payment of fees/service charges/all other amounts due from the Customer to Citibank from his / her /their usage of Citibank Credit/Debit cards under this Offer and/or otherwise will be governed by Citibank Terms and Conditions, Citibank Card Member Terms and Conditions and the Most Important Terms and Conditions.

27. The Citibank Credit and Debit card Member agrees to be bound by the Terms and Conditions contained herein. A Customer without being required to do any further act, the Customer shall be deemed to have read, understood and unconditionally accepted the Terms and Conditions herein. Customers can view the complete Terms and Conditions on the online portal.

28. The Terms and Conditions shall be governed by the laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.

29. This product/service is offered by branches of Citibank, N.A. in India.

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We look forward to welcoming you onboard soon!